



GPS
Global Processing Status

Manage Your Supply Chain with **Greater Visibility and Control**



A Global Leader in Comprehensive
Sterilization Solutions

sterigenics.com

Greater Visibility and Control with Sterigenics GPS®

Track orders, access key information and manage your account more efficiently, all in one place.



12 MONTHS
of Data



REAL-TIME
Order Visibility



ADVANCED ORDER
and Document Access

Manage Your Supply Chain **More Effectively**

24/7 GPS Access and Visibility

12 MONTHS OF PROCESSING DATA

Review up to 12 months of processing history to support reporting, forecasting and account management.

REAL-TIME ORDER AND INVENTORY VISIBILITY

Track work orders and inventory throughout the sterilization process from your office or smartphone.

CUSTOMIZABLE NOTIFICATIONS AND DOCUMENT ACCESS

Receive automatic updates at key processing stages and access available processing documents when you need them.



Key Features

- Secure registration and personalized settings
- Common user identification for enhanced security
- Order entry with Advanced Shipping Notifications (ASN)
- Notifications for key stages of processing and document availability
- Status Reports export to Excel for reporting and forecasting
- Step-by-step GPS instructions and training library

MyAccount Dashboard

Operational Summary

Units processed by type and date range

Average turn time

Open orders by status

- ASN/received
- Pre/post/in process
- QA reviewed
- Completed
- Prepared for shipment

Quality Metrics

Quality performance history, non-conformances & deviations, product damages, and complaints

Financial Summary

- Purchases tracking (\$)
- Invoice summary by currency
- Aging invoice amounts by status

Document Library

Vericycle® Reports and Certificates of Processing

Easy access to more key documents coming soon

For Customers with GPS Document Access:

Invoicing

- Retrieve and review account statements
- Record and submit invoicing disputes

Attachment to Notification

- Automatically receive PDF attachments of selected document types in email notifications

For customers without GPS Document Access, please contact your customer service representative.

Expanded **Information, Support** and Scheduling **Resources**

Find answers, access helpful account resources and schedule appointments online at participating facilities.

Resources and Support



Frequently Asked Questions (FAQ)

Commonly asked questions answered and allows customers to navigate questions themselves confidently, at their own convenience.



Sterigenics Facility Contacts

Quick access to key contacts for support needs.



Quality & QMS Certificates

Verified proof that products and processes meet industry standards.



Training

Self-service GPS training videos and quick start guide.



Sotera Health Academy

An online, educational platform providing learning resources.



Online Appointment Scheduling with **OPENDOCK™**

Participating Sterigenics facilities in the U.S., Canada, Brazil, and Mexico utilize OPENDOCK™, a third-party dock scheduling platform, designed to streamline appointment scheduling. Customers can book and manage appointments online, monitor appointment status in real time, and access carrier insights from delivery through pickup.

Visit opendock.com and follow the instructions to book your appointment today.



Safeguarding Global Health® – with every product we sterilize.



STERIGENICS GAMMA FACILITIES:

North America West Memphis, AR
Corona, CA
Gilroy, CA
Hayward, CA
Tustin, CA
Mulberry, FL
Gurnee, IL
Schaumburg, IL
Charlotte, NC
Haw River, NC
Rockaway, NJ
Salem, NJ
Lewis Center, OH
Fort Worth, TX (2)
Laval, QC, Canada
Hidalgo, Mexico

South America Cotia, Brazil
Jarinu, Brazil

Europe Fleurus, Belgium
Markham Vale, England
Minerbio, Italy

Asia Bangkok, Thailand



STERIGENICS EO FACILITIES:

North America Los Angeles, CA (2)
Ontario, CA
Atlanta, GA
Charlotte, NC
Santa Teresa, NM
Queensbury, NY
Grand Prairie, TX
Salt Lake City, UT
Mexico City, Mexico
Toronto, ON, Canada

Central America Coyol, CR

Europe Petit-Rechain, Belgium*
Somercotes, England
Rantigny, France
Wiesbaden, Germany
Shanghai, China

Asia

*Nitrogen Dioxide Sterilization



STERIGENICS E-BEAM FACILITIES:

North America Columbia City, IN
San Diego, CA
Vancouver, BC, Canada

South America Jarinu, Brazil

Europe Espergaerde, Denmark

Asia Shanghai, China
Bangkok, Thailand



STERIGENICS X-RAY FACILITY:

North America Haw River, NC



NELSON LABS FACILITIES



REGULATORY COMPLIANCE ASSOCIATES



NORDION FACILITIES

Contact your Sterigenics Customer Service Representative to get set up with Sterigenics GPS® today.



sterigenics.com/locations