



March 23, 2020

Dear Valued Supplier,

As many countries, states and cities are enacting “stay in place” mandates for all “non-essential” employees or other forms of restrictions on activities in response to the COVID-19 situation, we want to make sure you understand the importance of the role Sotera Health and its business units play in helping to manage this challenge. Below are some examples of the direct contributions by Sotera Health to the health care industry to help address the COVID-19 situation:

- At Sterigenics, we sterilize products that are being used specifically for COVID-19 response. For example, we process facemasks and other Personal Protective Equipment (or PPE’s) for COVID-19 response. We also process the sterilizing swabs being used in the COVID-19 tests that help to diagnose patients with the virus.
- At Nelson Labs, we test essential products like protective barriers – masks, gowns, drapes, etc. – to ensure they meet or exceed standards necessary to keep doctors, nurses, and patients safe. The Nelson Labs team also validates the sterility or cleanliness of medical devices and tests the effectiveness of disinfectants to ensure patients and health care workers are safe.
- Nordion’s key product is Cobalt-60 which is used to sterilize the medical devices, including surgical masks, gloves, and gowns needed to combat the spread of COVID-19.

As a critical supplier to Sotera Health and its business units, you also play a critical role in delivering these vital products and services to the healthcare industry.

If your firm has plans to pause operation or encounter any issues in providing service or necessary supplies to one of our Sotera Health locations, please contact myself or your local contact immediately. Your partnership and collaboration during this difficult time will be a key difference-maker in our efforts to overcome this challenge to our society.

Kind regards,

A handwritten signature in black ink that reads "Greg Grisez". The signature is fluid and cursive, written over a white background.

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